

QUICK RESOURCE GUIDE

Very Important Please Note: All referrals must go through a ministry or agency NO direct calls to agencies.

Name of Service	Type of Service	Contact
Utilities and Basic Needs		
<p>Benevolence Program Pleasant Grove Baptist Church 10360 Highway 78 East, Summerville, SC 29483 (843) 871-2360 Fax (843) 871-2305 M-Thur. 9:00 a.m.—2:00p.m. call for an appt. ELG: anyone</p>	The Benevolence Team at Pleasant Grove Baptist Church provides groceries and clothing depending what is available. Please call the church office to schedule a pick-up time.	
<p>Berkeley Electric Cooperative Inc. 2 Springhall Drive Goose Creek, SC 29445-1543 SC Toll Free: (800) 327-9615 ELG: Must live in the Berkeley Co. service area.</p>	Offers several different consumer programs. Utility assistance, call to check availability of funds.. Paper work must be received within 5 days of pledge request. Payment should be mailed within 15 days of pledge.	
<p>East Cooper Community Outreach 1145 Six Mile Rd Mt. Pleasant, SC (843) 849-9220 Fax (843) 849-0943 M-F 10 am- 4pm ELG: East Cooper residents (Mt. Pleasant up to Georgetown)</p>	ECCO provide food, clothing, household items, emergency help with utilities, rent and access to prescription medications. Other non emergency services available. Services are subject to fund availability (Based on case by case assessment)	
<p>House of Hope North Charleston Church of Christ\ 1217 Sumner Ave, N. Charleston, SC 29406 (843) 747-5179 Fax (843) 747-5179 Tues/Thurs 9am -11am ELG: call for information</p>	Offers food and clothes to individuals and families. Also, provides a hot meal to the homeless every Tuesday and Thursday afternoon at Moss Tree Park. Distributor of Angel Food Ministries which is a service that provides a box of food valued at \$75 - \$100 for only \$25.00 per unit. Must be paid for in advance. Order by first Saturday of every month and pick-up available two weeks later. Location accepts EBT cards.	
<p>SCE&G -Customer Service Assistance 141 Meeting Street (800) 922-8802 (843) 554-7234 or fax (843)576-8478 ELG: SCE & G Customers</p>	Deferred payments possible. Will provide a 15 day extension. Referral form requires customer's demographics and social security information required. Each case is considered individually. This is extension is in addition to regular customer extension. Only church or agencies can Contact: Robin or Mrs. Adderly for this service. <u>Do not give client the contact number.</u>	
<p>ShelterNet PLEASE DO NOT ...give out telephone number to client or tell client to call directly (843) 856-4120 ext. 33 Fax (843) 856-4130 ELG: Families and individuals with incomes at or below 50% of median level. Only non- profit organizations or churches can contact agency For assistance form. Calls will not be accepted from clients.</p>	Financial assistance programs designed to help families with incomes below or at 50% of median and who are homeless or have temporary fallen behind with their bills. Assistance can be provided once every 12 months. Helps with rent, rental security deposits, mortgage payments, utilities and utilities deposit. Does not help with: telephone bills, cable tv, car payments or insurance, food or clothing, medicine or medical expense or credit card payments Referral Procedure: <ul style="list-style-type: none"> ▪ Provide all information require on referral form and fax it to shelternet ▪ Referrals must be accompanied by verification of income of all household members receiving an income, a copy of the bill, and a copy of the clients photo ID. Call if you have questions ▪ Please include account numbers for utilities bills and mortgage payments. ▪ Client must sign bottom of referral form ▪ Assistance checks are mail directly to billing source and not clients 	
<p>Salvation Army 4248 Dorchester Rd. North Charleston, SC 29405 M-F 8:30 am to 1:00 pm (12-1pm break for lunch) (843) 747-5271 Ex 10 Social Services ELG: Referrals for emergencies only</p>	Assistance for utilities, rent, food , clothing and disaster relief	
<p>St Vincent DePaul Mrs. Patricia 727-1515 Please do not give client this number. Church or agency contact only.</p>	Utility/Housing Assistance Rent Assistance (one time only), Electric, Prescription	

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Domestic Violence, Substance Abuse and Mental Health	
<p>Domestic Violence Unit (Chas. County Police Department) (843) 852-9200 Contact Pamela Lyn ELG: Anyone</p>	<p>Victims of domestic violence and stalking -Interpreters available for other languages</p>
<p>My Sister's House, Inc. PO Box 5341 , N. Charleston, SC 29405 Phone (843)744-3242 Crisis: (800) 273-4673 24 Hours a day ELG: Battered women and their children in the Tri-county Area; women must call herself to assess eligibility for intake.</p>	<p>24 hour telephone crisis counseling. General and individual Counseling available, Temporary safe shelter from domestic violence for victims and their children. Additional services provided based the client's needs including court advocacy.</p>
<p>Charleston Center 5 Charleston Center Drive, Charleston, SC 29401 (843)722-0100 Helpline Fax (843) 958-3313 24 hours a day ELG: Substance abuse and related problems</p>	<p>Inpatient Programs</p> <ul style="list-style-type: none"> ▪ Care for single men and women ▪ Care for parenting women, welcome up to two children 5 yrs. and under into service with their mother <p>New Life Program</p> <ul style="list-style-type: none"> ▪ Substance abuse program for pregnant women
<p>Charlotte Rescue Mission Sponsored by Billy Graham Ministries Male: Rebound — (704) 334-4635 Female: Dove's Nest – (704) 332-39993</p> <p>Client must give consent to be admitted into this program. Client is required to be present during initial phone calls to answer some personal questions.</p>	<p>ReBounce (for Men) The Primary requirement for admission to the Rebound Men's Program at the Charlotte Rescue Mission is that the individual seeking admission must call for himself and participate in a telephone screening to determine his appropriateness for the facility. We understand the concern and frustration family members and friends may have regarding the chemically dependent person, however, the chemically dependent person must demonstrate some desire to enter treatment, and calling for admission himself begins the recovery process. Additional Admission Requirements are:</p> <ol style="list-style-type: none"> 1) Abuse of a mood or mind altering substance within the previous 30 days. 2) Commitment to be compliant upon admission with program structure and policies for the entire 90 day + time period. 3) Must be physically capable of going up and down several flights of stairs. 4) Must not be on intensive or supervised probation or have permission from probation/parole officer to attend treatment with the understanding that probation/parole officer is not able to visit a client at this facility <p>Must be drug free for 4 days. Agency need to have a personal interview with perspective client.</p> <p>Dove's Nest, Dove's Nest (For Women) Offers more than a clean bed, clothing and nourishing food. Women learn how to live a life of sobriety and have a daily personal relationship with Jesus Christ.</p> <p>Dove's Nest, Charlotte Rescue Mission's women's recovery program opened its doors in 1992. The 12-bed residential home in the heart of historic Dilworth, provides a structured, yet loving and stable living environment, with a dedicated staff aimed at helping women understand and deal with the core issues of addiction as a disease.</p>
<p>Delancey Street North Carolina 811 North Elm Street, Greensboro, NC 27401 (336)379-8477</p>	<p>Substance Abuse Rehabilitation Kathleen Tote Criteria: Will mail us the information in a couple of days. They are opening a free Drug Rehab facility in Charleston. 9/6/2006</p>
<p>Assessment Mobile Crisis Center Chas/Dorch Mental Health Center 2100 Charlie Hall Blvd., Charleston, SC 29414 (843) 414-2350 (800) 613-8379 fax: (843) 5717719</p>	<p>Assessment, treatment and referral for anyone experiencing psychiatric emergencies or at risk of suicide. Treatment and referrals cover both counties. Crisis intervention is basically Charleston County only. Mobile crisis will respond with police if a weapon of any kind is involved. The assessment component is a gateway service to all of Charleston Mental Health Adult Services. They are both assessment (or intake) and mobile crisis (emergency services).</p>